

## DISCOUNT PROGRAM DETAILS – 2019

Northwest Health Services fees are based on a Discount Program. The Discount Program is a program which includes medical, dental, behavioral health and pharmacy services and is made possible through grant funding.

To determine if you and your family qualify for the Discount Program, we need to ask you to bring in personal financial information. Any information we ask you for will be strictly confidential. None of your personal information, financial or medical, can be released without your written permission.

The Discount Program is based on total household size and household income. Discount program applications are effective for one year from the date you apply.

### HOUSEHOLD SIZE:

- Household size includes all people living in your home if you are financially responsible for them.
- Marital status is not a factor when determining household size.
- Household income includes all income for all people that make up your household size.
- If someone shares your home, but is not your financial responsibility, they cannot be counted in your household size.
  - They can apply for the Discount Program based on their income and the number of household members they are financially responsible for.

### HOUSEHOLD INCOME:

In addition to income from jobs, also included is alimony, child support, Social Security Income, Pensions, Unemployment, etc. The Discount Program requires proof of all income. When you bring in the required income information, we will photocopy it and return all originals to you. Following is a partial list of acceptable forms of proof of income.

- Prior year's tax return (This is the preferred form of proof of income)
- W-2 or 1099 from prior year
- Paycheck stubs
- Letter from employer showing YTD wages and dates of employment
- Letter from Social Security, VA, Employment Office, etc.
- Other proof of income may be accepted and will be determined on an individual basis.

## **DISCOUNT PROGRAM COPAYS:**

Medical and Behavioral Health:

- Patients 18 years of age and younger whose household income level is below 100% will not be required to pay a copay.
- All other discount program patients will pay a copay. When your discount program application has been approved, you will be informed of your copay amount.
- Copays must be paid at the time of service.
- Copays will not be required for lab/x-ray performed within 7 days of an office visit.

Dental:

- "Basic" dental care requires a copay similar to the copay for medical office visits.
- Payment for dental "procedures" varies based on the type of procedure.
- If dental procedures are required, the amount you are responsible for will be discussed with you prior to dental services being rendered.

Pharmacy:

- Copays for prescriptions will vary since they are based on "cost".
- All prescriptions must be paid for when they are picked up.

## **DISCOUNT PROGRAM AND INSURANCE COVERAGE:**

The purpose of the discount program is to make sure that the "under insured" as well as the "un-insured" have access to healthcare. If you have health insurance, but also qualify for the Discount Program:

- You will need to bring your insurance card with you to each visit.
- You will need to pay your copay at the time of service.
- NHS will file your claim with the insurance company.
- After your claim has been processed and/or paid, you will be given the discount you are eligible for.
- If you receive an insurance payment, you will need to bring it to the clinic before you will be given a discount for the visit.

## **HOSPITAL CARE:**

If you are an existing NHS patient, are currently eligible for the Discount Program, and are admitted to the hospital by a Northwest Health Services physician the following PHYSICIAN services are eligible for the Discount Program.

- Hospital admission
- Hospital follow up visits
- Hospital discharge

## **HOSPITAL CARE NOT ELIGIBLE FOR THE DISCOUNT PROGRAM:**

- Surgeries and other procedures performed while you are in the hospital.



**OTHER SERVICES NOT ELIGIBLE FOR The Discount Program:**

- Services related to motor vehicle accident and work comp services
- Lab/x-ray ordered by providers outside NHS
- Elective/cosmetic procedures and certain dental procedures

Administration of Flu Vaccine with Nurse Only Visit

Level A Copay \$10

Level B Copay \$15

Level C Copay \$20

Level D Copay \$25

If flu Vaccine is administered at time of an office visit the normal copay amount due will apply.

**ADDITIONAL DISCOUNT PROGRAM INFORMATION:**

- Patients 18 years of age and under must have a Medicaid denial letter to be eligible for the Discount Program.
- If your household income or family size changes throughout the year, it is your responsibility to inform NHS staff at the time of your next appointment.
- Discount Program applications must be completed, signed and approved prior to services being provided.

Income information needed for the Discount Program must be submitted within 30 days of the date of application. Partially completed Discount Program applications cannot be accepted. Discount Program applications without proper proof of income cannot be accepted. Northwest Health Services is pleased to help meet your healthcare needs. We invite you to share this Discount Program information with others. If you have questions about this program, please talk to the staff at any Northwest Health Services clinic or call our Discount Program Specialist at 816-271-8220.

